



RIDE OPERATIONS MANAGER

Michigan's Adventure has an immediate opening for the position of Ride Operations Manager in Muskegon, Michigan. This full time position will report to our VP of Park Operations.

JOB SUMMARY:

Responsible for the safe and efficient operations of the park's rides.

QUALIFICATIONS:

- Requires high school diploma or equivalent and knowledge that is normally acquired through four years of college resulting in a Bachelor's degree in business administration or related field.
- Five years of park ride operations experience including two in ride operations supervision.
- Thorough knowledge of ride operations, procedures, and safety systems.
- Interpersonal skills necessary to effectively communicate not only with senior management but with seasonal employees in resolving problems. Communicates with individuals both inside and outside the company.
- Requires reading of materials to interpret and analyze content.
- Mental and emotional capability to make sound decisions quickly during potentially life-threatening situations in the event of a park emergency.
- Requires writing to explain or describe. Creativity is required. Spelling, punctuation and grammar must be correct.
- Ability to pass a mandatory (or random) drug test and background check, which may include, but is not limited to credit, criminal, DMV, previous employment, education and personal references, per Company policy.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Oversees the hiring, training and supervision of the department's seasonal staff through verbal and written communication.
- Through walking and climbing along all areas of each ride, monitors the operation of all park rides through visual and auditory observations to ensure safe and proper operation. Communicates concerns and needs to subordinates and other departments through verbal and written communication.
- Oversees the cleanliness of the park's rides and queues.
- Prepares annual department operating budget. Monitors expenses and takes appropriate action if necessary. Closely examines all department operating areas to ensure proper labor staffing levels and to track and account for variances.
- Reviews all ride operations manuals, and recommends changes or action needed when appropriate.

- Reads, reviews and approves all ride operations documents and reports, and recommends changes or action needed when appropriate.
- Ensures that all standard operating procedures are followed during a ride break-down or emergency situations to ensure the safety of all guests and employees.
- Oversees operational off-season winterization and pre-opening set-up of all rides.
- Responds to the requests of the Vice President/General Manager and VP of Park Operations as assigned.
- Adhere to and enforce all Cedar Fair policies and procedures, including safety, attendance and EEO policies, and demonstrate a commitment to guest service in all aspects of employment,
- Other duties as may be assigned.

MICHIGAN'S ADVENTURE OFFERS A COMPETITIVE SALARY AND COMPREHENSIVE BENEFITS PACKAGE. FOR IMMEDIATE CONSIDERATION, PLEASE SUBMIT YOUR RESUME WITH SALARY REQUIREMENTS BY **NOVEMBER 25, 2017 TO LAURA.JORGENSEN@MIADVENTURE.COM**

AN EQUAL OPPORTUNITY EMPLOYER

Company Description

Cedar Fair is a publicly traded partnership headquartered in Sandusky, Ohio, and one of the largest regional amusement-resort operators in the world. The Company owns and operates 11 amusement parks, six outdoor water parks, one indoor water park and five hotels. Its parks are located in Ohio, California, North Carolina, South Carolina, Virginia, Pennsylvania, Minnesota, Missouri, Michigan, and Toronto, Ontario. Cedar Fair also operates the Gilroy Gardens Family Theme Park in California under a management contract. Cedar Fair's flagship park, Cedar Point, has been consistently voted the "**Best Amusement Park in the World**" in a prestigious annual poll conducted by *Amusement Today* newspaper.