



Area Manager Park Operations

Carowinds has an opening for an Area Manager Park Operations in its Operations Division in Charlotte, NC. This fulltime position will report to the Manager, Park Operations.

JOB SUMMARY:

Responsible for managing the operation of the Rides department, and assisting in the managing of the Park Services Department. This position supervises the performance of seasonal managers and associates to ensure the safe and efficient operations of all rides and attractions. High levels of self-motivation, leadership and development, initiative, multi-tasking and time management are essential.

QUALIFICATIONS:

- Associates degree or equivalent.
- 2-4 years related experience in Ride Operations and Safety preferred.
- Ability to plan, organize and direct a managerial staff. Must be able to apply supervisory and managerial concepts and principles; knowledge of administrative principles involved in developing, directing and supervising various programs and related activities.
- Excellent communication skills required to interact with park management, subordinates, guests, vendors, etc. to maintain effective relationships.
- Ability to make sound, educated decisions. Reacts calmly and quickly in an emergency situation.
- Ability to learn and utilize new skills and information to improve job performance and efficiency.
- Knowledgeable in modern office practices and technology; proficient in the use of computers for work and data processing.
- Ability to pass a mandatory (or random) drug test, per company policy, unless prohibited by state or provincial law.
- Ability to pass a background check, if 18 years of age or older, which may include, but is not limited to credit, criminal, DMV, Previous employment, education and personal references, per Company policy, unless prohibited by federal, state or provincial law.
- Ability to work nights, weekends and holiday periods to meet business needs.
- Driver's License Required.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Plans, organizes and controls resources of the Rides departments. Prepares operating plan and budget. Monitors and takes action to ensure operation remains within budget guidelines.
- Reviews all manufacture operating guidelines for rides/attractions to ensure all required policies and procedures are being met.

- Monitors operation of Rides area and makes necessary recommendations. Also monitors and takes appropriate action to ensure that all safety procedures are followed in area. Ensures all duties in all rides locations are performed in a safe manner and by established guidelines.
- Responds to and assists with emergency situations that may occur.
- Recruits, hires and trains seasonal associates to maintain optimal staffing levels throughout the operating season and within budget.
- Supervises subordinate seasonal management staff; supervisory duties include, instructing, assigning, reviewing and planning work of others; maintaining standards; coordinating activities; allocating personnel; selecting new associates; acting on associate problems; motivating associates; recommending and approving associate promotions, transfers and discipline, and recommending discharge.
- Orders and purchases supplies. Follows established accounting procedures for documentation of purchases. Analyzes and monitors supplies expenses, recommending necessary adjustments to product and the operation. Evaluates products to ensure their cost and overall effectiveness.
- Receives and responds to guest comment reports and interacts with park guests in person; takes corrective action as necessary to maintain effectiveness of park services and products.
- Adheres to and enforces all Cedar Fair and specific park policies and procedures, including safety, attendance and EEO policies, and demonstrates commitment to guest service in all aspects of employment.
- Other duties may be assigned.

CAROWINDS OFFERS A COMPETITIVE SALARY AND COMPREHENSIVE BENEFITS PACKAGE. FOR IMMEDIATE CONSIDERATION, PLEASE SUBMIT YOUR RESUME WITH SALARY REQUIREMENTS BY **SEPTEMBER 10, 2017 TO CAROWINDSHR@CAROWINDS.COM.**

AN EQUAL OPPORTUNITY EMPLOYER

Company Description

Cedar Fair is a publicly traded partnership headquartered in Sandusky, Ohio, and one of the largest regional amusement-resort operators in the world. The Company owns and operates 11 amusement parks, six outdoor water parks, one indoor water park and five hotels. Its parks are located in Ohio, California, North Carolina, South Carolina, Virginia, Pennsylvania, Minnesota, Missouri, Michigan, and Toronto, Ontario. Cedar Fair also operates the Gilroy Gardens Family Theme Park in California under a management contract. Cedar Fair's flagship park, Cedar Point, has been consistently voted the "**Best Amusement Park in the World**" in a prestigious annual poll conducted by *Amusement Today* newspaper.